

Kroger Deli Worker Job Description

Duties and Responsibilities:

- Coordinate the preparation and packaging of Kroger deli products
- Tag each deli product with appropriate date and costs
- Coordinate the activities of other deli workers to ensure quick service delivery to customers
- Ensure that the store and product preparation areas are always neat and tidy
- Ensure that each product is prepared according the store's standards
- Receive orders from customers and ensure that their orders are attended to
- Accept delivery of stock and ensure safe packing of the items
- Check inbound shipment to ensure that damaged items are not stored
- Keep inventory of incoming and used stock
- Supervise deli counter to activate offerings to clients
- Display products on the shelves in a neat manner
- Ensure that shelves and the products on them are always cleaned and dusted
- Take away damaged or old products from the shelves
- Introduce new products to customers in a convincing and friendly manner
- Welcome and greet each customer that approaches the counter
- Maintain a good level of hygiene and appear smart always
- Handle the cash register.

Kroger Deli Worker Requirements – Skills, Knowledge, and Abilities

- Exceptional oral and written communication skills are necessary since a deli worker is expected to be in constant communication with customers and co-workers
- Exceptional customer service skill is necessary as the deli worker is required to attend to each customer in a satisfactory manner

- He/she must be friendly and courteous in welcoming and dealing with each customer
- He/she must be able to multitask as he/she will be carrying out many tasks simultaneously
- A lot of standing, bending, talking, and sometimes sitting is required. So, the deli worker must have the stamina and endurance to handle these
- No formal education is required but a high school diploma might be an added advantage
- Food handler's permit may be necessary if the deli worker is to be deployed to a city where such permit is required.